

# What We Back Up For BigCommerce



## Here's What We Back Up:

<b>Products</b>	Product Name, Type, SKU, Description, Price, Stock Level, Dimensions, Variants, Modifiers, Images, Links to Videos, Reviews, Custom Fields, Product Metafields, and more
<b>Categories</b>	Category Name, Description, and Images
<b>Option Sets</b>	Option Set Name, Options in the Set
<b>Options</b>	Option Name and Display Name, Option Type, Option Values
<b>Brands</b>	Brand Name, Page Title, Search Keywords, Brand URL, Brand Image
<b>Customers</b>	First and Last Name, Email, Phone Number, Store Credit, Notes, Tags
<b>Orders</b>	Date, Order ID, Customer, Status, Total, Order Details, Coupons, Messages, Products, Tax, Shipping Addresses
<b>301 Redirects</b>	Path, URL
<b>Blog Posts</b>	Title, Body, Summary, Date Published, Images, Tags, Author, Draft Posts, Published Posts
<b>Web Pages</b>	Page Type, Name, URL, Content, Images
<b>Stencil Themes</b>	All theme files
<b>Gift Certificates</b>	Code, Customer Name, Amount, Balance, Status, Purchase Date
<b>Price Lists</b>	Price List Name, Price List Records

## How We Back Up Data

Along with individual items, Rewind also backs up the relationship and dependencies between items. For example, a product backup includes the product's relationships to categories, brands, option sets, price lists, inventory levels, bulk pricing rules, and related products. This ensures that when we restore data, it's restored exactly as it was before.

## What We Can't Back Up

At this time, we don't back up the following items because there is no existing BigCommerce API that gives us access to this data or it hasn't been requested by customers:

- Store Settings
- 3rd Party Apps Installed in the Store
- Shipping Data
- Metadata
- Blueprint Themes
- Banners and Promotions

## Don't see an item on this list that you want us to back up?

Reach out to [partners@rewind.com](mailto:partners@rewind.com) for more information.

We are always working to improve the capabilities of Rewind Backups. If we're missing something essential for your business, let us know! We'll do our best to add it to the list of things we *do* back up.

For the most up-to-date information, visit our [Help Documents](#).

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