



# SaaS resilience for Confluence:

## Protect your team's knowledge and keep collaboration uninterrupted

Confluence holds your organization's institutional knowledge, such as processes, decisions, technical documentation, and onboarding guides. Under Atlassian's Shared Responsibility Model, protecting that data is your responsibility, not theirs. Rewind backs up your entire Confluence environment with schema-aware recovery and enterprise-grade governance, so a bad edit, broken integration, or bulk deletion never becomes a permanent loss.

✓ SOC 2 Type II

✓ ISO/IEC 27001:2022

✓ GDPR

✓ CPRA

✓ CISA

### Uptime is **not** the same as resilience

Confluence can show a green status page while your teams are locked out of corrupted spaces, missing pages, or broken templates. Atlassian guarantees uptime, but protecting your account-level data is your responsibility. Their native backup tools only offer 30-day retention and all-or-nothing restores, and don't offer in-place restores or support for automations.

Rewind closes that gap with daily encrypted backups you own, stored independently from Atlassian, and granular schema-aware recovery that restores pages, versions, and structure together, so your knowledge base returns intact, not just as isolated content.

If an integration, automation, or AI assistant makes a mistake, Rewind is your safety net. You can roll back to a known good state or restore only the specific items that were changed, so teams can recover quickly without disrupting everything else.

## Automated protection with full visibility and control

- Daily incremental backups that capture every change across your Confluence instance
- On-demand “Back Up Now” snapshots before risky operations: migrations, bulk imports, space restructures
- 365-day default retention with up to 99-year configurable retention
- Unlimited storage on AWS with no maximum data limits
- Audit logs that provide visibility into what changed, when it changed, and who changed it
- AES-256 encryption in transit and at rest

## Surgical restore that gets your team back to work

- Recover a single page, blog post, comment or attachment without touching the rest of the system. Non-destructive, item-level restore that only rolls back mistakes without overwriting good data
- Roll back to any point in your backup history. Rewind reconstructs page hierarchies and version history, not just flat content
- Compare versions before restoring to ensure accuracy
- Cloud Sync to your own AWS, Azure, or GCP storage, or use Bring Your Own Storage (BYOS) for full data custody

## Platform-specific precision across Confluence

Spaces	Blog posts	Comments	Templates	Blog post versions
Comment versions	Pages	Attachments	Page labels	Page versions
Attachment versions	Folders	Sources	And much more	

Organizations report that Confluence outages cause productivity loss (77.4%), team stress (77.4%), and internal reputation damage (41.9%).

*Rewind SaaS Resilience Report, Q4 2025*

## Trusted by industry leaders

Over **25,000 organizations** worldwide trust Rewind to protect their critical SaaS data. More than 7 PB of business-critical information is automatically backed up and easily recoverable.



## Enterprise-grade security and compliance

- AES-256 encryption in transit and at rest
- SOC 2 Type II, SOC 3, ISO/IEC 27001:2022, CSTAR Level 1 certifications; HIPAA (BAA available), DORA, and GDPR support
- Single Sign-On (SAML 2.0) compatible with Okta, OneLogin, Auth0, and Entra ID
- Customer choice of data residency: Canada, US, EU, Australia, or UK

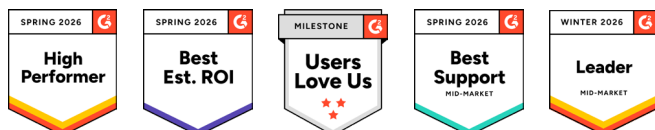
## Governance and control on your terms

- Bring Your Own Key (BYOK) via AWS KMS. Only your organization can encrypt or decrypt backup data
- Bring Your Own Storage (BYOS). Store backups in your own AWS S3 environment for full data sovereignty
- Exportable audit logs with API access for compliance tracking; integrates with SIEM and ITSM tools
- Role-Based Access Control (RBAC) with granular roles: Owner, Admin, Integration Admin, Read-Only

**“Confluence is the heart of our organization. It contains all the knowledge that we collect and produce. Losing it would be a disaster. Years of knowledge are in Confluence, and it would all be gone.”**

Florian Polterauer, Head of IT at Global Rail Group

## Proven leader in SaaS resilience



#1 most-downloaded Jira and Confluence backup app on the Atlassian Marketplace

