



# SaaS resilience for Jira:

## Back up, recover, and keep shipping

Jira runs your delivery pipeline, and under Atlassian's Shared Responsibility Model, protecting that data is your job, not theirs. Rewind backs up Jira Software and Jira Service Management with schema-aware recovery and enterprise-grade governance, so your teams never stop shipping.

✓ SOC 2 Type II

✓ ISO/IEC 27001:2022

✓ GDPR

✓ CPRA

✓ CISA

### Uptime is **not** the same as resilience

A platform can be technically "online" while your teams are blocked by corrupted configurations or broken integrations. As SaaS environments become more automated, integrations, scripts, and AI assistants can modify thousands of records or workflows in seconds.

Atlassian guarantees uptime, but protecting your account-level data is your responsibility. Their native backup tools only offer 30-day retention and all-or-nothing restores, with no in-place restores and no support for automations.

Rewind closes that gap with daily encrypted backups you own, stored independently from Atlassian, and granular, schema-aware recovery that reconstructs relationships and preserves workflows. If an integration, automation, or AI assistant makes a mistake, Rewind is your safety net.

You can roll back to a known good state or restore only the specific items that were changed, so teams can recover quickly without disrupting everything else.

## Automated protection with full visibility and control

- Continuous daily incremental backups for 70+ Jira resources, with no manual effort
- On-demand “Back Up Now” snapshots before risky operations: migrations, bulk imports, automation deployments
- 365-day default retention with up to 99-year configurable retention
- Unlimited storage on AWS with no maximum data limits
- Audit logs that provide visibility into what changed, when it changed, and who changed it
- AES-256 encryption in transit and at rest

## Surgical restore that gets your team back to work

- Recover a single work item, board, attachment, comment, or configuration without touching the rest of the system. Non-destructive, item-level restore.
- Roll back to any point in your backup history. Rewind reconstructs relationships by restoring workflows and automation rules.
- Restore your data in-place or to a different Jira instance, staging environment, or sandbox for safe testing and emergency fallback.
- Cloud Sync to your own AWS, Azure, or GCP storage, or use Bring Your Own Storage (BYOS) for full data custody

## Platform-specific precision across Jira

Spaces	Sprints	Automations/Rules	Service desks	Organizations
Boards	Dashboards	Status	Tickets	Objects
Work items	Filters	Workflows	Queues	Object types
Epics	Screens	Permission schemes	Requests	Object schemas
Assets	And much more			

**73%** of organizations report that Jira outages directly impact delivery timelines. **69%** require recovery within 1-4 hours, yet half rely on manual processes or have no formal solution.

*Rewind SaaS Resilience Report, Q4 2025*

## Trusted by industry leaders

Over **25,000 organizations** worldwide trust Rewind to protect their critical SaaS data. More than 7 PB of business-critical information is automatically backed up and easily recoverable.



## Enterprise-grade security and compliance

- AES-256 encryption in transit and at rest
- SOC 2 Type II, SOC 3, ISO/IEC 27001:2022, CSTAR Level 1 certifications; HIPAA (BAA available), DORA, and GDPR support
- Single Sign-On (SAML 2.0) compatible with Okta, OneLogin, Auth0, and Entra ID
- Customer choice of data residency: Canada, US, EU, Australia or UK

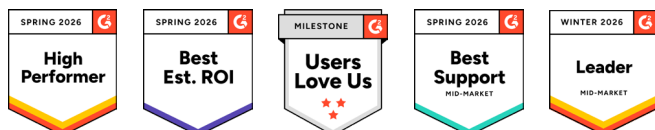
## Governance and control on your terms

- Bring Your Own Key (BYOK) via AWS KMS. Only your organization can encrypt or decrypt backup data
- Bring Your Own Storage (BYOS). Store backups in your own AWS S3 environment for full data sovereignty
- Exportable audit logs with API access for compliance tracking; integrates with SIEM and ITSM tools
- Role-Based Access Control (RBAC) with granular roles: Owner, Admin, Integration Admin, Read-Only

“Once it was configured, there was little we needed to do, and if we ever need to **perform a restore**, we know we can do it **at an item-level**.”

Nicolas Poulain, Deputy CTO, Groupe La Centrale

## Proven leader in SaaS resilience



#1 most-downloaded Jira and Confluence backup app on the Atlassian Marketplace

